



# **Risk Adjustment Essentials**

Common Challenges &  
Key Solutions for Success

**Compiled By:  
3Gen Consulting**

# NAVIGATING THE COMPLEXITIES

Navigating the complexities of risk adjustment is a priority for healthcare organizations seeking to optimize reimbursements and meet compliance standards. From chart retrieval to reporting, each aspect of risk adjustment comes with its own set of challenges, which can impact accuracy and efficiency. In this guide, we'll explore common obstacles in risk adjustment and outline what to look for in a reliable solution. With the right approach, healthcare organizations can achieve better outcomes and reduce administrative burdens.



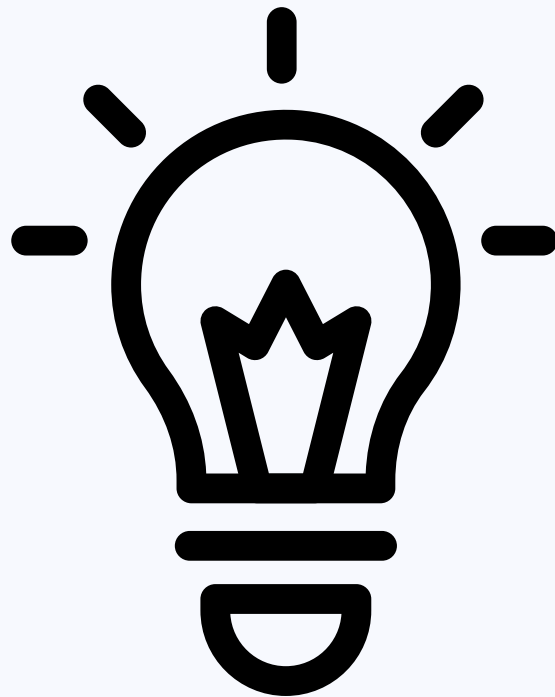
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DISCOVER THE  
**CHALLENGES**



**& PRO TIPS**

**FOR RISK ADJUSTMENT!**



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# CHART RETRIEVAL CHALLENGES

## 01 THE CHALLENGE

Efficient chart retrieval is a major hurdle in risk adjustment. Many organizations struggle with limited retrieval attempts by vendors, which can reduce overall retrieval rates and impact risk scores.

## 02 THE SOLUTION

An effective solution should include persistent chart retrieval efforts with multiple outreach attempts and proactive follow-ups. This ensures that charts are accurately retrieved, leading to more precise risk scoring.

## 03 PRO TIP

**Seek a service provider with a track record for high retrieval rates through dedicated and consistent outreach.**

# HANDLING CERR SUBMISSIONS

## 01 THE CHALLENGE

Many Accountable Care Organizations (ACOs) face administrative burdens related to CERR submissions. Manually handling these submissions adds pressure and increases the risk of errors.

## 02 THE SOLUTION

A comprehensive risk adjustment service should include CERR submission support, relieving the client of this responsibility and ensuring accurate, timely submissions that align with regulatory standards.

## 03 PRO TIP

**Look for a service provider that includes CERR submissions as part of their service, especially if you're an ACO. This feature can reduce workload and streamline compliance.**

# RIGID REPORTING FORMATS

## 01 THE CHALLENGE

Every healthcare organization has unique reporting needs, but many vendors offer only rigid templates that lack customization options. This can prevent organizations from getting the insights they need for strategic planning.

## 02 THE SOLUTION

A flexible reporting approach is essential. Seek a partner that can tailor reports to fit your specific requirements, adapt to different formats, and offer insights that support data-driven decision-making.

## 03 PRO TIP

**Ensure that your service provider can offer custom reports to fit your organizational goals, providing clarity and actionable data.**

# YOUR TRUSTED PARTNER

Understanding the challenges and knowing what to look for in a solution are the first steps to a more efficient risk adjustment process. For organizations seeking a knowledgeable and adaptive partner in risk adjustment, 3Gen Consulting combines industry-leading expertise with a client-first approach to meet your needs. Reach out to learn how we can support your organization's success.



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# CONTACT



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