HOME HEALTH
& HOSPICE
REVENUE CYCLE MANAGEMENT SOLUTIONS

ABOUT 3GEN

Two state-of-the-art delivery centers

Strong team of 450+ Home Health & Hospice coders and billers

ISO 9001:2015 & ISO 27001:2013 certified and HIPAA compliant

Working with 200+ Home Health & Hospice agencies through partners

Coding over 73,000 charts/month

HOME HEALTH & HOSPICE SOLUTIONS

Clinical Documentation

ICD-10 Coding

OASIS Review & Recommendation

Coding Audits

Billing Services

A/R Follow-Up

Denial Management

Patient Statements

HOME HEALTH BILLING

Billing

- RAP Submission
- Final Claim

Posting

- Auto Posting using 837 File
- Manual Posting

A/R and Denial Managementa

- Follow-Up on all A/R buckets starting from 0-30 and onwards
- Insurance Calling
- Claim Re-submission
- Patient Statements

Reports

- Billing Log
- Cash Log
- Financials
- QI Reports

HOSPICE BILLING

Eligibility

- Mandatory to have Medicare Part A benefits. Eligible for Hospice Benefits.
- Certification of Terminally Ill

Posting

- Auto Posting using 837 File
- Manual Posting and Off-Set Balance adjustment

Billing

- NOE Submission
- Notice of Termination/ Revocation (NOTR) and Notice of Change (Transfer) Submission
- Monthly Sequential Billing
- Final Claim Submission

A/R and Denial Management

- Follow-Up on all A/R buckets starting from 0-30 and onwards
- Insurance Calling
- Claim Re-submission
- Write-off Approvals
- Patient Statements

Reports

- Billing Log
- Cash Log
- Financials
- QI Reports

HOME HEALTH CODING

Level 1:

- SOC (Start of Care)
- ROC (Resumption of Care)
- REC (Re-Certification)
- SCIC (Significant Change in Condition)
- Star M-Items such as 0102/0104, 1400, 1830, etc.

Level 2:

- Level 1 coding
- Additional Star M-Items such as 1028, 1308, 1350
- All M-Items related to Wounds, Activities of Daily Living (ADLs) & Medications

Level 2.5:

- Level 2 coding
- Coding of OASIS M1021/23 & M1011/17
- Comprehensive OASIS review

Level 3/POC:

- Level 2.5 coding
- Coding of OASIS J1800/J1900
- 21 Locators of POC are reviewed

Level 3.5:

- Level 3/POC coding
- Coding for episodes, making OASIS and POC changes
- Running the standard checklist

Level 4:

- Level 3.5 coding
- Includes transfer, ROC and discharge OASIS
- Review SN/PT/OT/ST evaluations, routine visits for accuracy of documentation
- Ensure visit frequencies are as per orders

Pre-Billing QA:

- Audit the episode (when it is ready for final billing)
- Follow a standard checklist which includes points for F2F, homebound status, POC, evaluation notes for disciplines whether documented as per guidelines, visit orders compliance, medication list, etc.

---

*The number of M-items might differ from client to client for each level and can be customized as per the client's requirement.

*Necessary modifications and recommendations are made following the OASIS review

*In compliance with CMS guidelines

HOSPICE CODING

- ICD-10 Coding

- Review of Certificate of Terminal Illness, checking compliance with hospice eligibility cards and Hospice Item Set.

CODING TEAM CREDENTIALS

- ICD-10 Trained and CPC-H, BCHH-C, CCS, HCS-D, HCS-O, HCS-H certified coders

- Doctors, RNs, B-Pharm Graduates, PT/OT Specialists, life science graduates and bio-technology professionals with over 2 years of experience on home health & hospice coding

- Our coding leaders have 5+ years of experience in Home Health & Hospice coding and have worked across multiple platforms

VALUE WE DELIVER

- Review and analyze clinical documentation, plan of care (POC), OASIS, medications and referral source data. Our comprehensive assessment ensures charts are accurately coded in order to receive optimal and ethical financial reimbursement.

- Identify gaps between current documentation and regulatory guidelines through our audit process conducted by professional coders with vast expertise.

- Exclusively train new talent with no cost to the client.

- We serve as consultants and provide guidance on coding and clinical documentation to our clients.

3Gen Consulting
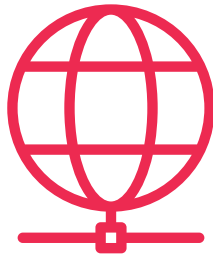
PLATFORM EXPERIENCE

(including, but not limited to):

AXXESS

Cerner

brightree

KINNSER

DeVero
a Netsmart solution

ALORA
Home Health Software

homecare homebase
Empowering Exceptional Care.

McKESSON

Allscripts
All *possible*

Carecenta

HealthWyse

Epic

333Gen Consulting

Contact Us

(888) 886-3436

info@3genconsulting.com

www.3genconsulting.com