



MULTISPECIALTY BILLING – REVENUE CYCLE MANAGEMENT

A mid size medical billing multispecialty practice had internal issues with respect to incorrect coding and reimbursement. The issue was with the Superbill Code Description and mismatch of the check off box done by the providers. Practice was getting a denial in excess of 45% of bill claims.



OUTCOMES

- ▶ Process was outsourced to 3Gen
- ▶ Seamless transition within 5 days
- ▶ Team of certified auditors was put in place
- ▶ Back Dated Errors were identified within 10 days
- ▶ Claims within timely filling were resubmitted and aggressively followed up upon
- ▶ Payment for 30% of denied claims was received within 30 days
- ▶ For new claims all super bills were reviewed by the audit team prior to submission
- ▶ Any discrepancy was sent back to the physician and corrected claims were submitted to the carriers within 24 hours
- ▶ Denials were reduced by 43%
- ▶ Revenue increased by 27%